Khushboo Prasad
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Professional Summary

As a Solution Architect with over 8 years of comprehensive IT experience, I specialize in all phases of the Software Development Life Cycle (SDLC) for Microsoft Dynamics 365 Business Central and Microsoft Dynamics Navision.

I have successfully implemented and customized D365 Business Central for a diverse clientele across Australia, UAE, Africa, and Kazakhstan, delivering tailored solutions that enhance business efficiency.

My expertise extends to system upgrades and integrations within D365 Business Central, as well as the development of custom add-ons to meet specific business needs.

I possess functional proficiency across key modules including Sales, Purchase, Finance, and Manufacturing, ensuring holistic and effective ERP solutions.

In addition to my core competencies, I am adept in leveraging Azure DevOps and Power Platforms to streamline development processes and improve system performance.

My skill set includes Anveo EDI mapping within D365 Business Central and Microsoft Dynamics Navision, facilitating seamless electronic data interchange.

I hold the Microsoft Certificate MB-920: Dynamics 365 Fundamentals (ERP) certification, underscoring my commitment to maintaining a high standard of professional excellence in the field of ERP solutions.

Technical Summary

1. D365 Business Central
- Expertise in the design, development, customization, and deployment of Dynamics 365 Business Central solutions.
- Proficient in RDLC, Word, and Excel report development tailored to business requirements.
- Skilled in client requirement gathering, analysis, solution architecture, and documentation (Technical & Functional).
- Estimation and execution of tasks across analysis, design, development, testing, and deployment phases.
- Implemented Event and Subscriber models to extend and customize standard functionalities.
- Developed customized workflows, and integrated third-party services like Twilio SMS for SMS notifications.
- Experience with E-Invoice and Shopify integrations within Business Central.
- Developed customized GST Invoice reports and barcode generation within reports.
- Strong debugging and troubleshooting skills ensuring stability across environments.
- Expertise in extension development in sandbox environments and deployment to production.
- Developed automated tested Codeunits to ensure solution quality.
- End-to-end Add-on development and successful deployment on Microsoft AppSource Marketplace.
- Efficient in utilizing configuration packages for data import/export operations.
- Customized and managed Web Services integrations using Postman and Azure Functions.
- Worked with Job Queues and relevant event triggers.
- Led Retail POS customization projects for jeweller chains and developed specialized modules like Shipping and Payroll.
- Developed Queries, XMLports, and customized Cues.
- Proficient in PowerShell scripting for Business Central environments.

2. Azure DevOps
- Hands-on experience in source code management and version control using Azure DevOps.
- Managed sprints, tasks, and bugs effectively within Azure Boards.
- Expertise in repository management including cloning, branching, merging, and handling pull requests.
- Proficient with Git operations (Pull, Push, Commit) in a collaborative development environment.

3. Power Platform
- Designed and implemented Power Automate flows triggered by system and user events.
- Developed Power Apps (Canvas and Model-Driven) linked to various data sources.
- Basic development of Power BI reports using structured Excel datasets.

4. Microsoft Dynamics NAV
- Customized existing objects and developed new functionalities in Microsoft Dynamics NAV.
- Designed and developed custom and base report modifications including GST-specific reports.
- Integrated SMS and WhatsApp messaging capabilities within NAV environments.
- Developed custom Role Center Pages and a full-fledged Payroll Module.
- Performed CU (Cumulative Update) updates and enhancements.

5. Anveo EDI
- Created and modified EDI mappings to meet business and trading partner requirements.
- Implemented GLN translations for vendor transactions and managed various Business Transactions.
- Resolved errors during file imports ensuring seamless EDI processing.
- Experienced with Invoice, Credit Memo, and Purchase Order Change mappings.

Work Experience

Madhda Business Solutions Pvt. Ltd.
Solution Architect
07/2021 – Present

Dhyey Consultancy Services Pvt. Ltd.
Solution Architect
06/2019 - 07/2021

Mindquad Solutions Pvt. Ltd.
Technical Consultant
05/2018 – 05/2019

Diamond Infosystems Pvt. Ltd.
Trainee Technical Consultant
05/2017 – 04/2018

Itechnosol
Jr. Software Engineer – PHP Developer
09/2016 – 04/2017

Certificates
[MB-920: Dynamics 365 Fundamentals Finance and Operations Apps (ERP) -Microsoft I290-5630](#)

Educational Background

Bachelor's in computer engineering
K.J. Institute of Engineering and Technology, Vadodara, Gujarat

Higher Secondary Certificate
Gujarat Refinery English Medium School, Vadodara, Gujarat

Secondary School Certificate
St. Paul's School, Vadodara, Gujarat

Core Competencies

- D365 Business Central Implementation & Customization
- Microsoft Dynamics Navision
- Add-on Development
- Azure Devops
- Power Apps – Canvas & Model Driven
- Upgrade and Integration
- Anveo EDI Mapping
- Client Engagement & Requirement Analysis
- .NET, Laravel, PHP, WordPress, HTML, CSS, JavaScript
- Git, Jira, ConnectWise, MyIntervals

Declaration

I solemnly declare that the above statements given by me are correct and best of my knowledge.

Khushboo Prasad