

CONTACT

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- Mumbai

SKILLS

- Microsoft Dynamics 365
 Finance and Operations
- Business Analysis
- Solution Design
- Problem solving
- Adaptive Learning
- Process Improvements
- Team management
- Positive work enviuronmenet
- Excel
- Decision Making

LANGUAGES

- English
- Telugu
- Hindi

POOLA VINAY

FUNCTIONAL CONSULTANT

PROFILE

D365 Functional Consultant with a track record in streamlining and optimizing Dynamics 365 solutions. Specialized in streamlining business processes, enhancing user experience, and providing expert guidance on system configurations. Adept at translating client requirements into effective solutions, ensuring seamless integration, and delivering measurable business impact. Strong analytical and communication skills for successful collaboration with cross-functional teams.

WORK HISTORY

Functional Consultant -D365 F&O
 Sunbridge Software Services Pvt Ltd - Pune

• Functional Consultant -D365 F&O 09/2023 - 5/2024

Nykaa E retail Private Limited - Mumbai

Associate Functional Consultant-D365F&O
 06/2022 - 08/2023

 JVM TECH SOFT SOLUTIONS Pvt.Ltd-

EDUCATION

Hvderabad

VAAGDEVI COLLEGE OF ENGINEERING - BTECH

2018 - 2022

CGPA:7.0/10

SREE SAI JUNIOR COLLEGE- INTERMEDIATE

2016 - 2018

Marks :910/1000

CERTIFICATIONS

- Certified in MB-300 MS Dynamics 365:Core Finance and Operations
- Certified in MB-330 MS Dynamics 365 Supply Chain Management
- Certified Dynamics 365 Supply Chain Management Functional Consultant

Professional Highlights:

- Over all 3+ years of work experience on Microsoft Dynamics D365.
- Extensive experience in Supply Chain modules like Product Information Management, Procurement and Sourcing, Inventory Management, Sales and Marketing, Landed Cost, Warehouse Management, Vendor Collabaration & Transportation Management, & fianace modules like Accounts Payable, Accounts Receiable, General Ledger, Cash and bank management, Project management accounting.
- Able to configure legal entity creation and SCM Module setups.
- Able to create new users & assign roles and configure workflow
- Worked as system Admin & Worked on HR Module.
- Knowledge in Data management and System configurations & Bank integration.
- Co-ordinating with the Technical team for customizations.
- Good understanding of SCM Module parameters and master data setup. Should be able to configure them independently.
- Ability of creating training plans and training client teams for developed solutions.
- Prepare User Guide for the process implemented.
- Excellent communications skills: both written and spoken and ability to work in a consulting environment.
- Ability to respond to customer's requests, engaging in listening and aligning expectations within project framework.
- Resolve issue in test environment and inform client to test the functionality. After confirmation of client close the support tickets.
- Collaborate and help my colleagues by sharing the results of my investigation.
- Engage and collaborate with other Consultants, in gaining resolution to critical, complex issues.
- Participate in planned team-wide shift rotations to cover business needs, including extended coverage.
- Strong customer service and accurate logical problem solving

Roles and Responsibilities

- System configuration and setups
- Data migration and validation
- Unit Testing
- User Acceptance Testing
- End user training
- User Manual preparation
- User queries
- Any process enchancements
- Go-live and Support
- Co-ordinate with bank team for bank Integration
- Understanding the Customer Business process

Projects

3	Project Client Role	Screwfix United Kingdom Functional Consultant
2	Project Client Role	Nkyaa NYKAA Functional Consultant
1	Project Client Role	Al Shaya Enterprises Middle East Associate Functional Consultant

Work Experience

Project: Screwfix UK - End-to-End Implementation

- Configured and tested the Landed Cost module to allocate additional procurement charges (freight, customs, etc.), enhancing inventory valuation accuracy.
- Designed Vendor Cost Type Groups, Item Cost Type Groups, and Transfer Order Cost Groups to optimize cost management in procurement and logistics.
- Led system configuration and master data setup for Go-Live readiness in a multi-entity D365 environment.
- Acted as a bridge between technical and functional teams, providing inputs for customizations and conducting detailed gap analysis.

Project: NYKAA - Support

- Managed D365 F&O security roles, ensuring accurate access control across Finance, Procurement, and Inventory teams.
- Implemented Warehouse Management for PO Receiving, Put-away, and configured mobile devices for warehouse operations.
- Configured Bank Integration in D365 and coordinated with technical teams for seamless development execution.
- Delivered end-user training and facilitated smooth adoption through detailed documentation and user guides.

Project: Kaff Appliances - Support

- Resolved issues in Procurement, Inventory, and Sales modules, ensuring uninterrupted daily operations.
- Conducted data import/export using the Data Management workspace and participated in UAT cycles.
- Collaborated in documentation of FDDs and created user manuals to support process rollouts.