



## Contact

### Mobile

+36 30 727 9946

### Email

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### Location

Budapest, Hungary

## Skills

- Requirements Gathering and Analysis
- Process Modeling and Optimization
- Stakeholder Management
- Client Communication and Engagement
- Power Platform
- Dynamics 365 CRM
  - Sales
  - Field Service
  - Customer Service
  - Project Operations

## Languages

**English** - Advanced, Business Proficient

**Italian** - Basic Proficiency

## Certifications

**PI 200** - Power Platform

**MB 210** - Dynamics 365 Sales

**MB 220** - D365 Customer Service

**MB 230**- D365 Marketing

**MB 240** - D365 Field Service

**PL 300** - Power BI

# Levente Ciráki

## Microsoft Dynamics 365 CRM Consultant & Business Analyst

My name is Levente Ciráki, I am a Dynamics 365 consultant and business analyst. I hold a degree in Business Administration and Management from Corvinus University of Budapest. During my studies, I developed a strong interest in consulting, which led me to start my career at SMP Solutions in the CRM implementation team. Over two and a half years, I helped design and deliver CRM software solutions for several commercial banks across the Central and Eastern European region. As a business analyst, I took on responsibilities such as document writing and participating in workshops, which prepared me for my transition to a CRM advisor role. Currently, at Visual Labs, I have deepened my knowledge in Dynamics 365 Customer Engagement products and now manage projects as well.

## Experience

- 2023 Nov -**  
Visual Labs Kft. | Budapest  
**Microsoft Dynamics 365 CE Consultant**
- 2023 Feb - 2023 Nov**  
SMP Solutions Zrt. | Budapest  
**Microsoft Dynamics 365 CRM Advisor**
- 2021 Dec - 2023 Jan**  
SMP Solutions Zrt. | Budapest  
**Junior Business Analyst**
- 2021 Jun - 2021 Dec**  
SMP Solutions Zrt. | Budapest  
**CRM Intern**

## Education & Extracurricular Activities

**2019 Szep - 2023 Jan**  
Business Administration and Management  
**Corvinus University of Budapest**

**2021 Jan - 2022 Jan**  
Member  
**Consulting Club (BCE)**

## Hobbies & Other Interests

I am highly interested in literature and history. Reading is one of my favorite pastimes, which helps me counterbalance the negative effects of spending long hours in front of a computer. I am also a competitive martial artist, practicing Muay Thai and Brazilian Jiu-Jitsu.