



Ivan Dikov, CBIP,PMP&CBAP

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Bulgarian, Male

SUMMARY

Since 2000, I have dedicated my career to advancing in the field of business applications, evolving from purely technical roles to consultancy, project management, business analysis, IT management, and solution architecture.

Throughout my professional journey, I have collaborated with a wide range of stakeholders, including executives from organizations such as Eurobank EFG, KBC, Isabel, and EBA, as well as end users and technical and business experts from both internal and external sources. I have been actively involved in the implementation and integration of projects of varying scales, ranging from core banking, manufacturing, and HR systems to ERP solutions and the development of comprehensive data warehouses. My most recent projects include the development of self-service platforms for both external customers and internal users, featuring automated processes and integrations.

I have also gained extensive experience with a variety of technologies, including Microsoft Dynamics 365, JavaScript, .NET, ASP.NET, MS SQL Server, Oracle DB, and Azure.

To further enhance my expertise, I have earned the following certifications:

- Microsoft Dynamics 365 Solution Architect
- Certified Business Intelligence Professional (CBIP)
- Project Management Professional (PMP)
- Certified Business Analysis Professional (CBAP)
- ITIL Foundation v3

PROFESSIONAL EXPERIENCE

Intelligent Systems Bulgaria

Dynamics 365 partner

D365 Solution Architect & TL

March 2018 – Present day

Responsible for:

Solution architectures; Team management; Program management of power platform projects; Staff recruitment and development, etc.

Technologies:

Microsoft Dynamics 365, JavaScript, .NET, ASP.NET, MS SQL server 2012/2016, SQL scripts

Esri Bulgaria

Local partner of ESRI Inc

Head of Applications**May 2016 – February 2018****Responsible for:**

Team of 20 people including: developers, consultants, business analysts and R&D; program management of GIS implementation projects; staff recruitment and development, etc. Design of the solution architecture

Technologies:

ArcGIS server, Portal for ArcGIS, Workforce for ArcGIS, Survey123 for ArcGIS, Web AppBuilder for ArcGIS, Javascript (Dojo), .NET, ASP.NET, MS SQL server 2012/2016, PostgreSQL, SQL scripts

Paraflow Communications

A Bulgarian system and business solutions integrator

Sales Manager, Business Applications**January 2016 – April 2016****Responsible for:**

Sales of enterprise applications (the portfolio includes Microsoft Dynamics AX, Microsoft Dynamics CRM, SharePoint, Qlikview etc.); Design of the solution architecture;

Technologies:

Qlik sense, qlikview, MS SharePoint, MS Dynamics AX, MS Dynamics CRM, .NET, ASP.NET, MS SQL 2012

VM Finance Group

A Bulgarian holding focused in the FMCG sector

IT manager**February 2015 – November 2015****Responsible for:**

Supervision and development of the infrastructure: 15 locations; 60 virtual machines; 350+ PC users; 150+ mobile users; Selection and supervision of the IT staff and vendors; Constantly improving and extending the IT services;

Technologies:

MS SharePoint, MS Dynamics NAV, SAP Business Objects, MS SQL server 2012, PowerShell scripts, MS Active Directory, MS Exchange 2007/2013, SysAid, SQL scripts

EFG Eurobank Bulgaria**Head of BICC & Head of MIS/Finance****July 2008 – January 2015****Responsible for:**

Program management of ERP, data warehouse and BI projects; establishing common approach to data within the organization; Maximizing the business value of data warehouse and BI projects; Program management of IT related projects concerning Finance division; Supervision of the group vendors on the related projects (e.g. Relational technology Greece and Athens Technology Center S.A.)

Technologies:

Epicor ERP, SAP Business Objects, MS SQL server 2008/2012, IBM SPSS, IBM SPSS Modeler, MS SharePoint, MS Dynamics NAV, SQL scripts

Abas Business Solutions Bulgaria

Abas Business Solutions Bulgaria is a local partner of abas Software AG, a German ERP provider

Managing partner

January 2006 - June 2008

Team Vision Bulgaria

Team Vision Bulgaria was the first partner in Bulgaria for the ERP Navision (now known as Microsoft Dynamics NAV)

From Junior developer To Project manager

April 2000 - January 2006

EDUCATION

***Master in Management Information Systems
(2012)***

Sofia University “St. Kliment Ochridski”

Bachelor of Business Administration (2002)

Sofia University “St. Kliment Ochridski”

School for Mathematics and Nature Science “Akad. Chakalov”, Sofia