

OBJECTIVE:

To obtain a responsible and challenging position with a progressive company through a long-time commitment, contributing to the company's growth and in turn ensuring personal growth within the organization where my work experience will have valuable application and utilization of my opportunity for advancement.

PROFESSIONAL SYNOPSIS:

- Goal-driven, dedicated professional with more than 17 years of rich experience in Software Development with **D365 Finance & Operations, Microsoft Dynamics AX2012 R2/R3, AX 2009 and AX 4.0.**
- Exposure to Microsoft Power Platform- Powers Apps, Power Automate and Flows and Azure DevOps.
- Design and BI dashboards development using Power BI, Embed Power BI reports in D365 HR workspace, App development.
- Work extensively with on-shore and off-shore resources to deliver client solutions.
- D365 Human Resource end to end process flow set up and documentation – Visio, Task guides, Training documents, Test script preparation and Task estimation/updates on Azure DevOps.
- Good experience of AX Inbound/Outbound Integrations with SAP and CRM using AIF web services.
- Provide solution design of the business requirement and to implement the complete solution.
- Solution advisory throughout the lifecycle of the implementations and consultancy.
- Expertise in end-to-end development of software products from Requirement Analysis to System Study, Implementation, Documentation and Testing, UAT Acceptance and closure.
- Reviews technical architecture deliverables throughout development to ensure quality and requirements traceability.
- Validates the design with the stakeholders to ensure that the design satisfies the requirements.
- Fair functional knowledge on Supply chain process, Human resource, and Retail Modules.
- Excellent interpersonal and communication skills.

SPECIALITIES:

- Expertise in providing development solutions in a D365 FO environment.
- Integrations - Logic apps, Recurring integrations and Odata.
- Deploy solutions and upgrades via LCS.
- AIF (Application Integration Framework) using webservices and File based.
- Value add-on - Tools design and development, performance management of solutions.
- Code Reviews and Best practice implementations throughout the development cycle.
- Working knowledge of Account Receivable, Accounts Payable and Product Management.
- Retail POS Enhancements and Customizations in AX
- Team Management and technical guidance to the technical team for the solutions.
- Vertical Implementation (ISV) for Construction Industry.
- Data Integration using DMF, SSRS , Electronic Reporting and Workflows.
- System Administration, Security framework and policies.
- Post Go-Live Support, Troubleshooting and Bug fixing.
- AX Report development using third party software (Lasernet 9)
- End User training and manual creation of the product.
- Client relationship management – Good client facing skills.

INDUSTRY EXPERIENCE:

- Retail
- Human Resource
- Manufacturing and Logistics
- Services and Distribution

CERTIFICATIONS:

- MB-500: Microsoft Dynamics 365: Finance and Operations Apps Developer
- MB-300: Microsoft Dynamics 365 Unified Operations Core
- MB-200 Microsoft Power Platform + Dynamics 365 Core
- MB-901: Microsoft Dynamics 365 Fundamentals
- MB-900: Microsoft Dynamics 365 Fundamentals
- AZ-900: Microsoft Azure Fundamentals
- MB6-894: Development, Extensions and Deployment for Dynamics 365 for Finance and Operations
- MB6-896: Distribution and Trade in Microsoft Dynamics 365 for Finance and Operations
- MB6-869: Microsoft Dynamics AX 2012 Development Introduction.
- MB6-508 : AX 4.0 Development Introductions.

PROFESSIONAL EXPERIENCE:

Organization	Role	Duration
Amicis Solutions	Senior Solutions Architect	Jun 22 – till date
Tata Consultancy Service	Technical Architect	Jul 21 – Jun 22
Accenture Solutions Pvt. Ltd.	Team Lead	Nov 16 – Jun 21
PWC India Pvt. Ltd,Gurgaon	Senior Consultant	May 15 – Nov 16
Ignify Softwares Pvt. Ltd, Pune	Senior Technical Analyst	Aug 13 – Apr 15
M-hance India Pvt. Ltd, Pune	Technical Consultant	Dec 12 - July 13
HCI Solutions Pvt. Ltd, Hyderabad	Technical Consultant	Mar 10 – Nov 12
Infosys Technologies Ltd, Hyderabad	Software Engineer	Mar 07 – Apr 09

PROFESSIONAL ACHIEVEMENTS:

- Achieved P4-EXPERT proficiency for Microsoft Dynamics AX Technical skill in Accenture.
- Appreciated by the client on the prompt resolutions and solutions at many occasions.
- Regularly used leadership and communications skills to identify and facilitate key process improvements.

EDUCATION:

Course	Institute	Percentage	Year of Passing
B.E. (IT)	Maharishi Institute of Engineering & Technology, Jaipur	70%	2006
XII	Kendriya Vidyalaya No.4, Jaipur	65%	2002
X	Kendriya Vidyalaya No.4, Jaipur	66%	2000

PERSONAL DETAILS:

Date of Birth	26 / June / 1984
Permanent Address	80/60, Sector-8, Mansarovar,Jaipur,Rajasthan
Marital Status	Married

PROJECTS:

Salesforce Interfaces – Third party - Jun22 – till date

Client is a leading Canadian fashion and sports retailer.

Responsibilities:

- Integration requirement gathering from client and the solution design as per the discussion with third party vendor.
- End to End implementation for all inbound and outbound integrations via LogicApps/DMF.
- Demos and presentation on the progress of the development to Client and business users.

UK Client – Wave 2 Implementation - July 21 – Jun22

The largest funeral director in the United Kingdom.

Responsibilities:

- Requirement gathering from client and the solution design /documentation.
- Utilities (DMF), import frameworks scope and design for the ledger postings.
- Performance optimization for the batch jobs using custom developed frameworks.
- Electronic reporting for the user requirement using Business templates.
- Provide technical guidance to development team and conduct code reviews.

Managed Services, Sep 20 – Jun 21

MS is a Factory for all D365 support projects, currently handling 11 clients on the daily basis support and maintenance of the application.

Responsibilities:

- Requirement gathering from client and the solution design.
- Analyze client's business and design the solution accordingly.
- Provide technical guidance to development team and conduct code reviews.
- Identified and mitigated technical risks.
- Share Technical estimates and approve Technical Design documents.
- To understand the current application and integrations with third party and recommend solution.

AX AAES Asset Development, Apr20 – Aug 20

Internal product and research development team of Accenture involved in Asset development and solution for cross industry.

Responsibilities:

- Presale solution / Demo – Apps (Mobile and canvas), Dashboard and Flows.
- Documentation of the complete D365 Human resource process with new add-ons.
- Tool enhancements – new design and developments.
- Knowledge sharing session on Microsoft PowerBI, PowerApps and PowerAutomate.

One Retail – Client: Hearing Aid Manufacturer, Dec 16 – Mar 20

Client is leading hearing aid manufacturer across Globe

Responsibilities:

- Analyze and provide solution of the business requirement.
- Retail Design, Customizations and Implementations.
- Performance optimizations.
- Tools development in AX.
- Team management, TDD preparation and Code reviews.
- SSRS Reports development and deployment using third party software LASERNET 9.

SAP Interfaces - Client: Japanese Electronics Producer, Aug 15 – Nov 16

Client is implementing SAP R3 as the central ERP which will replace their existing Oracle based ERP. In line with this implementation the existing interface in AX needs to be migrated to SAP.

Responsibilities:

- Business Requirement Analysis and Impact Analysis for the interfaces.
- Interaction and discussion with the SAP team regarding interface functional and technical design.
- Documentation – Functional Design Document and Technical Design Document.
- Development of the data exchange framework in between AX and SAP using Application Integration framework for the Inbound and Outbound process.
- Development of the solution for the interfaces in Visual Studio and consumption of the service references from AX and WSDL shared by SAP.
- Data Validation and testing for the Master entities set up and related entities created from SAP.
- To update client with the regular progress and issues within the project.

Sales Forecasting, Client: Japanese Electronics Producer, June 15 – Aug 15

Implementation of Sales forecasting module for the client's top management, core team and the functional users in Japan. The purpose of the module is to forecast the sales of the products in the upcoming market and the branch managers can review the sale as per the defined forecasting across their respective branches in the cities.

Responsibilities:

- Business Requirement Analysis – Documentation and approval of functional requirements.
- Country specific customizations and Data Partitioning.
- New Integrations – plan and design the customer data import/export requirements.
- Planning the development – Documentation of Functional Design Document and Technical Design Document
- Effort estimation, User Manual documentation and Project planning.
- Code reviews, Unit testing and Solution Deployment to the environments.

Dairy Product Producer Client, May 15 - Jun 15

The client business is to manufacture, market and sells milk and milk products.

Responsibilities:

- Integration of Retail Transaction Services customization for POS with .Net.
- New customizations and developing business logic with the existing functionalities of POS.
- New services are created in AX for the customized functionalities for importing data in AX using AIF.
- Installation and configuration of AX.

Go Live support for a Detergent powder supplier Client.

A leading detergent powder manufacturer

Responsibilities:

- Claim Based Authentication configuration for EP users.
- Database restore activity and Bug fixing.

- Day to day issue resolution and functional support.
- SSRS report development as per client's requirement.
- Onsite and Offshore support.
- Enhance performance related issues.
- Daily meeting with the client to update with the daily issue resolution progress and the closure deadlines.

Mobile Phone Repairer , Client : Japan, June 14 – Apr 15

Currently, client uses CS module of SAP as a repair parts management system which now needs to be replaced by AX 2009.

Responsibilities:

- Daily onsite calls and update on on-going development updates.
- Designed and Customized Repair management in AX as per the business need.
- Demos to client on the standard AX functionalities.
- Resolution and Bug fixing to the issues reported by the Business.
- Code reviews prior to check in from the developers.
- Integration of .Net application with AX via XML.

Supply Chain Automation, Client: Japan, Aug 13 – June 14.

SCM is the operation area of the Client and uses AX as its Fulfillment processing system. Claims are created and processed in through Axapta. Phones and Accessories against the claims are batched, picked, and shipped to the Subscriber. The Salvage phones and Returns sent by the Subscriber are received in SCM.

Responsibilities:

- To Provide Post implementation support – Analysis of issues and development of fix.
- To set up Dynamics AX environment on different servers.
- Build and deployment of releases to different Client's environment.
- To raise RFCs and deploy them as per the schedule in DAX environments.
- Data correction routines are provided whenever requested.

MAXcel Development , Clients: Construction Industries, UK, Mar 10 – July 13

MAXcel solution is designed and developed for construction and field service sectors. The MAXcel solution is integrated seamlessly with AX and divided into the following new modules:

- *Contract Sales and Management*
- *Hire Services and Maintenance*
- *Subcontractors*
- *Service Management*
- *Payroll*

Involved in the post implementation maintenance of MAXcel and also in the product development with new enhancements as per the Client's requirement within the estimated time deadlines.

Responsibilities:

- Extended standard functionalities created new functionalities, customized functionalities as per the client's development change request.
- Reports development as per the requirement, Unit testing, bug fixing and functional documentation.
- Support Calls are conducted and analyzed for replication of the issue. Resolution is provided for the call after validating the fix, code reviews, SRD (Software Release Document) approval and testing.
- Assisted and managed calls with the Client's and with the UK onsite functional team for updates on the progress related to the problem and case closure.
- Customization, support and resolved issues related to/from MAXcel. Data correction routines are provided whenever requested.

- Layer movement deployment from the Client's Test environment to the Production environment.
- Interacted and worked directly with the Client on the requirements. Updated the Client with the appropriate solutions and suggested approaches to achieve Client's goal.
- Co-ordinated and provided training on MAXcel to the Offshore and Onsite teams and walk through the functionalities with respect to each MAXcel modules.

Supply Chain Automation, Client:USA, Jan 09 – Mar 09

The implementation of the SCA project is to achieve a fully integrated supply chain management solution for the Windows Live business by utilizing Microsoft Dynamics AX 4.0, Windows workflow. Upon successful completion the Windows Live.

Platform operations group will have the ability to manage the procurement of capital assets to support internal business customers at much greater scale than was previously possible.

Responsibilities:

- Involved in determining the overall conceptual design.
- Programming and code up gradation, installation and configuration, documenting and training preparation in MS DX 4.0.
- Executed specific development and customization tasks and ensured deliverables were completed within the agreed time frame.
- Conducted unit testing to ensure correct functionalities, supported on-site testing and performed technical trouble-shooting.
- Prepared and executed test cases for SIT based on the FS / BRD's provided by the Functional track.

Timber and Furniture group, Client:Malaysia, May 07 – Dec 08

Samling Global Limited is an integrated forest resource and wood products company with forest resources, processing facilities and distribution networks situated in different regions around the world. They are in the business of timber harvesting and processing, to the manufacture and sale of a wide range of wood products. The production facilities for the downstream products are located in Malaysia, Guyana and China.

Responsibilities:

- Designed and developed several customizations and reports based on the custom requirements using X++ and MorphX.
- Created new classes and Extended Data Types that encapsulated company's business logic.
- Worked directly with the functional consultants / onsite coordinator and tracked enhancements and new development status on daily basis.
- Generated multiple tables, forms and reports from the scratch.